

AD-Digital Signage

System Installation and Configuration Services

To assist in the quotation process and easy administration of Samsung MagicInfo X and MagicInfo Pro installations, we have developed a range of fixed price packages that include installation and a choice of two configuration levels – basic and advanced.

Basic Configuration

Configuration of the MagicInfo screen(s) onto the customer's local area network (LAN) with the IP address, subnet mask, default gateway – and connectivity test. (End-user to provide relevant network documentation to complete this part of the installation successfully.)

Basic installation and configuration of MagicInfo software onto a dedicated PC.

System demonstration and basic hand-over training on how to use Samsung MagicInfo Digital Signage software. The end-user will be responsible for installing and configuring all relevant codecs and media content.

Advanced Configuration - Available as an optional addition to all Standard installations.

Installation of all relevant codecs onto the MagicInfo X or MagicInfo Pro screens, enabling Word, Excel, PowerPoint, multimedia and audio presentations to be displayed.

Loading of any media content the customer wishes to display – this will need to be given to the Engineer at the start of the installation.

System demonstration and advanced hand-over training on using the MagicNet Digital Signage Software.

Standard Installations

Geographical coverage

All pricing has been based on providing a standard installation service within mainland England and Wales. Coverage can be provided for Scotland and other areas, if required, subject to a separate pricing agreement.

Scheduling and cancellation charges

Amendments to agreed schedules may incur charges for any labour allocated to the project that cannot be subsequently reallocated to other works. This will be shown on our engineer's booking form. Where installations are cancelled, a charge will be made for any pre-installation work already carried out.

London Congestion Charge

We reserve the right to pass on any charges incurred through the London Congestion Charge or any other costs directly associated with carrying out an installation. Customers will be informed of any anticipated costs before installation commences.

Working hours

Our pricing is based on all installation work being carried out within normal office hours. Where work needs to be undertaken 'out of hours' other options can be offered, including evenings, nights and weekends, subject to a separate pricing agreement.

Health & safety

All works are carried out in full compliance with our Health & Safety policy. A copy of this is available on request.

Our engineering team

The engineering team will supply all variables within the installation, including:

- All local AV interface cables (maximum 5m)
- Sundry consumables (to include local trunking)
- Extended mains cables/power blocks as required (maximum 5m to local power supply).

The end-user

It is assumed that some or all of the following equipment will already be installed on site (to be confirmed by phone survey):

- A dedicated PC for Digital Signage
- An established Local Area Network
- All power sockets (switched) and data outlets.

Electrical sockets and data outlets

The end-user will need to arrange for the installation of the appropriate number of switched power sockets and CAT5e data outlets adjacent to the screen locations, prior to the arrival on-site of our installation engineers.

Additional power sockets and data outlets can be installed by our engineers – subject to separate pricing, to be agreed before our engineers arrive on-site.

Where power sockets are not available at the correct location(s), installation and testing work will be completed using extension leads which will be removed afterwards.

Notes:

1. All equipment must be delivered to the site no later than the day prior to installation.
2. All walls and/or ceilings to which LCD screens are to be fixed are assumed to be solid and free of obstructions.
3. To assist system configuration, the end-user will need to provide all relevant network documentation.
4. Any connectivity issues arising from adding MagicInfo/Info Pro LCD screens to the customer's LAN due to firewall or server configurations will need to be addressed by the end-user's IT department, who will need to be contactable on the installation date.
5. Throughout the technical installation, the end-user's on-site contact will need to be available for system demonstrations and basic hand-over training.
6. Due to HSE guidelines, wall-mounted screens weighing over 44kg with bases more than 1.0m from the floor – or screens over 37kg with bases more than 1.5m from the floor – will incur the cost of lifting equipment. Ceiling installations, with screens weighing over 35kg and bases more than 1.0m from the floor – or screens over 30kg with bases more than 1.5m from the floor – will also incur the cost of lifting equipment.
7. The end-user will be responsible for ensuring that our engineers have unrestricted access to designated work areas for the duration of the installation.
8. Where shortcomings within the local environment are found, resellers will be notified and their assistance requested.
9. The engineering team will not be responsible for the configuration and/ or installation of any other aspect of the end-user's network or IT equipment, unless covered by a specific, previously agreed, proposal.

Budgetary pricing - All prices shown are ex VAT, and exclude delivery charges. E&OE

The pricing range shown below covers standard Samsung Digital Signage installations based on MagicInfo X and/or MagicInfo Pro LCD screens together with basic system configuration.

The Advanced Configuration option – available as a supplement to all packages listed – includes pre-loading all relevant codecs and sample content to provide a complete 'ready-to-run' solution. All prices are for installations into standard environments. Any additional works or services required will be notified and priced for agreement

Timescales

Installation timing – and hence the price – is based on all work being carried out during one continuous working period (minimum one day) – and is subject to our engineering team having full and unrestricted site access. Dates can only be confirmed once an order has been confirmed and processed at W&Co Design Solutions Limited.

1 x screens

Samsung Magicnet LCD Screen, wall mounted	£420.00
No Additional Samsung Magicnet LCD Screen, wall mounted	n/a
Magicnet Software Installation	£60.00
Total Cost ex VAT	£480.00

2 x screens

Samsung Magicnet LCD Screen, wall mounted	£420.00
Additional Samsung Magicnet LCD Screen, wall mounted	£150.00
Magicnet Software Installation	£60.00
Total Cost ex VAT	£630.00

3 x screens

Samsung Magicnet LCD Screen, wall mounted	£420.00
2 X Additional Samsung Magicnet LCD Screen, wall mounted	£270.00
Magicnet Software Installation	£60.00
Total Cost ex VAT	£750.00

4 x screens

Samsung Magicnet LCD Screen, wall mounted	£420.00
3 X Additional Samsung Magicnet LCD Screen, wall mounted	£300.00
Magicnet Software Installation	£60.00
Total Cost ex VAT	£780.00

5 or more Samsung screens will be quoted as a separate proposal based upon quantities and site location.

If you would like more information on any aspect of our Digital Signage installation service, please contact call W&Co on 08456 25 35 45 or visit our website www.ad-digital.co.uk.



ADDigital

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